

We'll soon be replacing water mains in the Drift Road area

As you may be aware, we've had a number of leaks and bursts along Drift Road in the Maidenhead area in recent years.

We're sorry this has happened. We're always working to reduce the number of leaks and bursts we have across our network and ensure we continue to supply top quality drinking water.

With this in mind, we're going to be making some improvements to the water network in your area.

What's going to happen and when?

We're going to replace around 3,635 metres of water pipes along Drift Road.

The planning for this project is underway and we're currently aiming to start work in Drift Road on **Monday, 21 September 2026**. Our teams will work weekdays and some Saturday mornings.

We expect the project to take approximately eight months in total. We'll do our best to get the work done faster if we can.

How will this impact residents?

We're sorry for the disruption this work is going to cause; we know it's inconvenient. We'll do our absolute best to keep it to a minimum.

Access to properties

We'll maintain access to homes and businesses during this work.

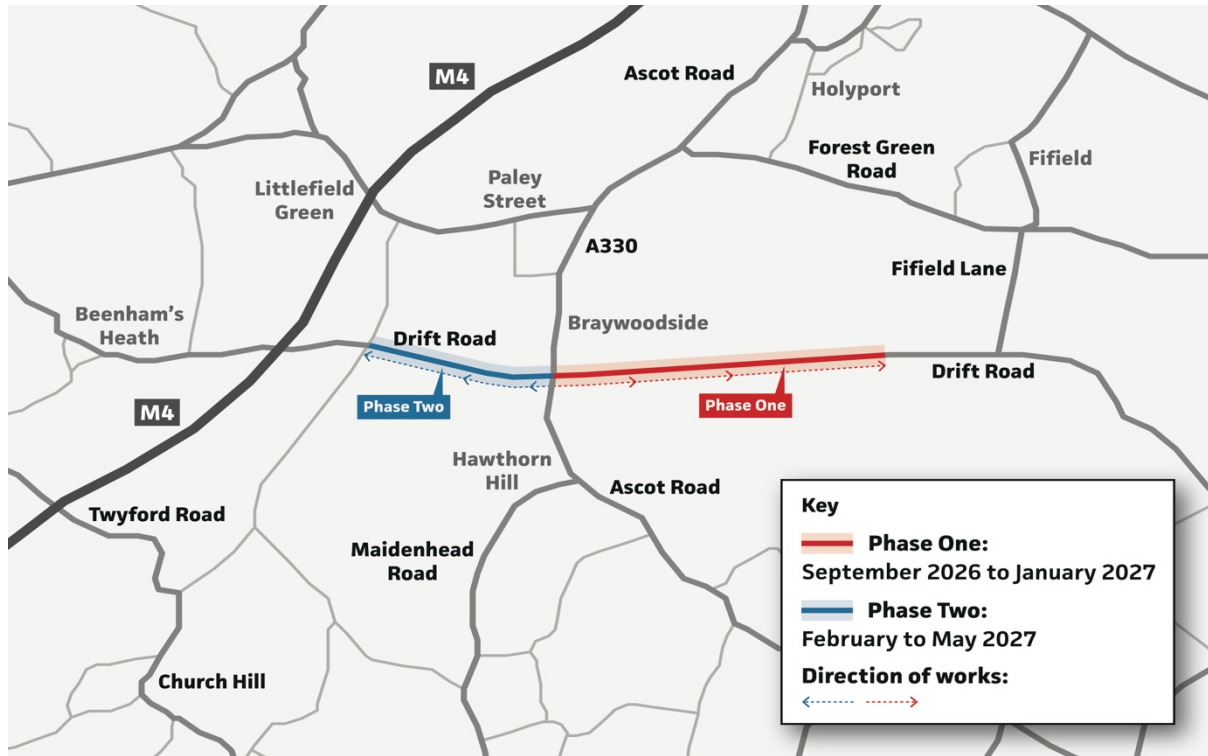
There may be a wait occasionally if we're working directly outside the entrance to a property just while our team makes the area safe to cross, or complete an element of work such as a concrete pour.

There will be no through route for the duration and the direction you enter from may change during the course of the project.

Road closure and diversion route

A rolling road closure will be in place on Drift Road for the safety of motorists, pedestrians and our work force.

Phasing of works



Phase 1 - Drift Road (to the east of A330)

Work will begin on the eastern section of the project from Monday, 21 September, moving away from the roundabout at Drift Road and Ascot Road (A330).

We'll be working in small sections at a time, working eastwards along Drift Road towards Windsor, meaning that residents' direct access to their properties should only be impacted for a short period while we work outside their home.

This section of work is expected to take around four months, although we will be pausing work during school holidays in October and December.

A diversion will be in place via Fifield Lane, Forest Green Road and Ascot Road during this section of work.

Phase 2 - Drift Road (to the west of A330)

Once the first phase has been completed, work is currently scheduled to follow on in February along Drift Road, from east to west towards the roundabout with Howe Lane.

During this time, a rolling road closure will be in place as we work in small sections, with a separate diversion in place via Ascot Road, Paley Street, Littlefield Green and Howe Lane, during the course of this section of works.

This section of work is also expected to take around four months, with the project due to be completed in May 2027.

Please note, these dates are indicative and are subject to change depending on our progress during the project.

Public event

We'll be hosting a community drop-in event for local residents, businesses and stakeholders to discuss the project and the impact of our works.

This will be held at the Hills Bar at Bird Hills Golf Centre, between **4.30pm and 7pm on Thursday, 16 July 2026.**

Water supply

There may be a short interruption to supply when we connect our new pipes to the existing network.

We'll let customers know if this is going to happen at least 48 hours beforehand, to be able to plan ahead.

What if customers need extra support?

If you know of any customers who are likely to need extra support during the work, they can join our Priority Services Register. We have all sorts of services to help if needed. For example, if anyone is

struggling financially, has an illness or disability or is looking after a child under five.

You can direct them to our website to find out more and sign up at **southeastwater.co.uk/priorityservices**.

Want to know more?

If you have any questions or concerns before the work starts, please contact us:

- Call us on **0333 000 0002**
- Email **customerservices@southeastwater.co.uk**

We'll keep customers updated as the scheme progresses with regular updates and information on our dedicated webpage for this work - **southeastwater.co.uk/drift-road**

When the work is underway, the team on site will also be happy to help.

Thank you for your understanding while we improve the water supply in the local area.

Yours sincerely

Jeremy Dufour
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Engineering